

**CORRIGENDUM – I**

**Date: 21<sup>st</sup> June 2024**

References to the Request for Proposal (RFP) released vide Tender No. SEO/CONS/415/2/2024 dated 23-05-2024 for the Outsourcing of CPV Services at the Embassy of India, Seoul, the following amendments may be noted:

<b>S. No.</b>	<b>Reference in RFP document</b>	<b>Amendment</b>
1	<p><b>Part II: Scope of the work and deliverables required, Point C</b></p> <p><b>Please refer page 44</b></p> <p>Regarding the discrepancy between the working days mentioned in the RFP:</p> <p>- On page 44, point (vii), it states that working days are from Monday to Saturday.</p>	<p>The working days are from Monday to Friday.</p>
2	<p><b>Chapter VII, Scope of work and deliverables required.</b></p> <p><b>Enquiry &amp; Grievance redressal mechanism Para (xii)(e) and Chapter XI, Service level matrix, para 20, regarding the telephone enquiries timings.</b></p>	<p>The telephone enquiries shall be attended to from 9 AM to 0530 PM on all working day.</p>